

NCS Site Personal Security

Personal Security

Personal security is clearly a very important consideration with regard to car sharing especially when strangers are sharing a car together. We recommend the following simple guidelines:

- If initial contact is made via email the two parties should exchange telephone numbers (landline and mobile) and make arrangements over the telephone not via email.
- Both parties should compare their unique **National CarShare Lift ID Number (LIN)**, which will have been emailed to each of them by NCS once the lift is agreed and booked, prior to the passenger getting into the car.
- Always meet in a public and well-lit place.
- Drivers offering a lift should give someone trusted the following details: - who they are meeting (give them the email address and telephone number of the person they are meeting) - where and when they are meeting them - where they are driving to - what time they expect to be at their destination, and the lift LIN.
- Passengers getting a lift should ask the driver for the make, model and colour of their car as well as the registration number. Do not get into the car if these do not correspond to what was provided on the phone.
- Passengers should give someone trusted the following details: - who they are meeting (give them the email address and telephone number of the person they are meeting) - the make, model and colour of the car and the registration number - where and when they are meeting them - where they are getting a lift to - what time they expect to be at their destination, and the lift LIN.
- Passengers wanting to see the driver's MOT, driving licence and insurance certificate should let the driver know when making arrangements - do not expect the driver to have these items with them!
- Drivers wanting to see proof of identification of the passenger should let the passenger know when making the arrangements.